

**The Great NorthWest Treasure Hunt: NorthWest Shopping Centre September/October school holidays
'prizes to be won'
Terms and Conditions**

Monday 28 September – Sunday 11 October 2020

1. Information on how to claim and the offer form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other offer.
2. The 'prizes to be won' is not valid to retail tenants in participating NorthWest Shopping Centre, their immediate family and staff of retail tenants within NorthWest. Immediate family means parents, siblings, spouse, children and grandparents. Tenants means Lessees, Licensees and in the case of a corporation, their directors.
3. The promotion commences and closes during the below times:
 - 28 – 4 Oct 2020, 10am-3pm
 - 5 – 11 Oct 2020, 10am-3pmor while stocks last ("Promotional Period).
4. The 'prizes to be won' is a 'mystery prize' where eligible customers will be given the option to choose from a 'mystery prize box'. Once customers select a mystery prize, a customer service representative will hand over the 'mystery prize' to the customer.
5. The 'mystery prize' is a random selection of gifts from NorthWest Shopping Centre retailers.
6. The prize is not transferable, changeable or redeemable for cash nor is it transferable/usable on any other services.
7. To be eligible, customers must complete The Great NorthWest Treasure Hunt activity sheet at NorthWest Shopping Centre during the promotional period, to receive a 'mystery prize, while stocks last. Individuals must present their completed The Great NorthWest Treasure Hunt activity sheet at the Customer Service kiosk.
8. Each eligible customer will be entitled to:
 - 1 'mystery prize' for 1 completed activity sheet
9. To claim a 'mystery prize', The Great NorthWest Treasure Hunt activity sheet must be completed on the same day and redeemed on the same day at NorthWest customer service kiosk during the 'promotional period'.
10. If a customer has several different activity sheets that have been completed on the same day, they can only receive one 'mystery prize' per customer.
11. Incomplete or illegible claims will be deemed invalid. If any activity sheet(s) used in connection with this promotion, are determined by the Promoter to have been obtained fraudulently or are a reprint of the original activity sheet(s), the Promoter has the right to invalidate a claimant's claim and the claimant will forfeit their right to a gift.
12. The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
14. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or claimant; or (f) use of the Gift.
15. The Promoter may collect personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to New Zealand regulatory authorities. Claims are conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. Claimants should direct any request to access, update or correct information to the Promoter. All claims become the property of the Promoter.

The Promoter is NorthWest Shopping Centre, 1-7 Fred Taylor Drive, Westgate, Auckland 0657 New Zealand.